**3-5-7 Warranty Plan**

**Warranty conditions for extension from 3 to 5 years**

Guarantee target group:  
The BEKS drawer systems, which are registered in time (read; within 12 months after production date) and registered for an additional warranty from 12 months (1 year) to 36 months (3 years), are eligible for a further extension of this warranty by 24 months ( 2 years). This brings the total warranty period to 60 months (5 years).  
  
Prerequisite for extension:  
In order to continue to guarantee trouble-free operation, we prescribe a service after 34 months, of the type Service 1. The warranty can be extended from 36 to 60 months, if this maintenance has been demonstrably carried out before the expiry of the warranty period. See the procedure later in these additional provisions.  
  
Content Service, type 1:  
• Removal of all individual drawers  
• Check / check all fastening points of the drawer system  
• Cleaning the running rail in the drawer system  
• Visual inspection of the swing axle and idlers at the back of the drawer  
• Cleaning the bottom of the drawer, specifically the part on which the running wheels roll  
• Lubricate all moving parts  
• Visual inspection of the locking shaft support  
• Adjust the play of the drawer in the system  
• Retighten bolts holding the handle  
In case of visible wear, the relevant parts must be replaced  
  
Procedure:  
Anyone who has registered his or her BEKS system within the stipulated period of 12 months (1 year) after production will receive an email 34 months after the end of the production week. With this email, BEKS invites the user to make an appointment with the BEKS Service Partner of his or her choice. After selecting the BEKS Service Partner of choice, the user and the BEKS Service Partner will receive a registration confirmation. The BEKS Service Partner orders the Service Package 1 by means of an order link in this same e-mail. After receiving this package, the BEKS Service Partner takes the initiative to make an appointment with the user. After 36 months, BEKS checks whether the Service 1 has been carried out by the BEKS Service Partner. To this end, he will receive another email with a confirmation link. If the work has indeed been carried out, the extended warranty period will take effect. The user receives an email in which he or she can assess the satisfaction with the BEKS drawer system and the work carried out by the BEKS Service Partner.  
  
Following the above procedure will also trigger an invitation to a second extension of the warranty period after 58 months.